

Dianna Kuhlman

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DEVELOPER

SUMMARY OF QUALIFICATIONS

- Microsoft Certified Technology Specialist (MCTS): Web Application Development with Microsoft .NET Framework 4 (*expected 1/2013*).
- Excellent foundation knowledge in designing and developing web applications using .NET framework.
- 10+ years of experience in **providing award winning customer service**.
- Forward thinking problem solver who thinks in global terms and anticipates future business requirements.
- Quick study, who quickly identifies issues, evaluates options and sees beyond the status quo to find solutions that achieve the objectives of all stakeholders.

TECHNICAL SKILLS

Visual Studio 2010, C#.NET, ASP.NET, ADO.NET, AJAX, LINQ, MVC, EF, WCF, SQL, SQL Server 2008, SSMSE 2008, HTML5, JavaScript, jQuery, CSS 2 & 3, Windows 7, PHP, Wordpress, MS Word, MS Excel.

EDUCATION AND TECHNICAL TRAINING

Centriq Training, Leawood, KS

09/2012 - Present

Application Developer in C#.NET Program

- Technical Competencies:
 - C#.NET, ASP.NET, ADO.NET, AJAX, LINQ, MVC, EF, WCF, SQL, SQL Server 2008, SSMSE 2008, HTML5, JavaScript, jQuery, CSS 2 & 3.
- Professional IT Project Experience:
 - **Widgets and Gadgets:** Created a secure application for managing product data.
 - **S.A.T. Project:** Created a secure application for managing students, courses, and scheduling data.
 - **Job Finder Project:** Created a secure ASP.NET application for the purpose of tracking job posting related information using C# and the .NET 4.0 framework. The application tracks companies, job postings, contacts, and communication data through the lifecycle of a job application. Built and scripted a SQL Server 2008 database from scratch where all data was stored. This application uses various aspects of ASP.NET including membership, directory security, data controls, e-mail functionality, and custom error handling. Managed all aspects of this project from creating the masterpage all the way through database and website deployment.
- Certifications:
 - Microsoft Certified Technology Specialist (MCTS): Web Application Development with Microsoft .NET Framework 4 (*expected 1/2013*).

University of Central Missouri, Warrensburg, MO **1990**

Master of Science, Industrial Vocational Technical Education – Emphasis in Technology & Manufacturing

University of Central Missouri, Warrensburg, MO **1988**

Bachelor of Science, Drafting Technology

PROFESSIONAL EXPERIENCE

Home Depot, Gladstone, MO **2006 – 2012**

Assistant Store Manager

- Supervised sales associates, ensuring that sales and service goals were achieved or exceeded.
- Improved morale, implemented training on ordering, display and customer service.
- Organized and delegated daily work assignments for team members.
- Served as Store Manager as needed.

DYKU Consulting, Independence, MO **2003 – 2010**

Owner

- Assisted small to medium sized businesses and nonprofit organizations on technology planning, resources and decisions.
- Installed and maintained computer networks and computers.
- Installed, programmed and repaired commercial/residential telephone systems.
- Oversaw tenant relations, space design, maintenance and daily operations of a new 2 million sq. ft. underground commercial and industrial complex.

Russell Stover Candies, Kansas City, MO **1993 – 2003**

Telecommunications, Technology & Facility Asset Manager

- Supervised and assisted desktop support team, NT network team and LAN/WAN.
- Oversaw technology budget and telecommunications budget of \$2.5 million.
- Delivered significant cost savings of \$1.2 million over a 2-year period by investigating and uncovering redundancies and unused phone services.
- Increased efficiency, productivity and employee morale by streamlining processes and improving systems.
- Managed and maintained company phone systems, NT network, desktop computers, printers, asset tracking, software licensing, and all peripherals. Oversaw and handled maintenance issues, security systems, facilities issues and outside contractors.
- Oversaw day-to-day facilities management of the corporate office.

U.S. Army National Guard, Kansas City, MO **1983 – 1993**

Non-Commissioned Officer